



Welcome to the first 2006 edition of the CPSA Communiqué. In this issue, we feature some of the progressive ways we are delivering even better service to our customers and reinforcing our ties with our suppliers.



CPSA INVESTS IN EQUIPMENT TO INCREASE EFFICIENCY

In line with our strategic plans and to meet anticipated demands on our services, CPSA has proactively invested in a complete “Cam” cartoning line and another bottling line. It now has the capacity to service short and long process runs more efficiently, resulting in the maintenance of our competitiveness in the face of rising costs.

TAMPER EVIDENT SEALING NOW IN-LINE

CPSA has also invested in additional capacity to provide in-line tamper evident tape seals for unit cartons. This feature satisfies the recent regulatory requirement to have two levels of tamper evidence. To our customers it provides the confidence of added safety for their packaged products.

UPGRADED LINE VERIFICATION SYSTEMS

We are in the final stages of upgrading our line verification systems, with six of the latest sophisticated in-line vision units. Our clients enjoy the highest quality safeguards and standards when they entrust their products with us.



STAFF PROFILE

Please meet Vanessa Chater, CPSA’s receptionist and the person most of our callers know by the melody of her voice.

Not only does Vanessa answer our calls and provide other admin. support, she has been multi-skilled in production and other functions, for a closer understanding of our internal processes.

“I love working at CPSA with its friendly staff, nice clients and good work environment. It is a satisfying job, varied and very interesting, and keeps me busy.” Vanessa said.

Vanessa appears in our corporate video and we are supporting her in undertaking an accounting course to satisfy her wishes to follow in her mother’s footsteps to be an accountant.

CPSA STAFF NUMBERS INCREASE

CPSA has added more support personnel in the QA/QC department and its engineering team to ensure that we maintain our high standards of quality and service throughout the busy start to 2006 and beyond.



CPSA KEEPS ITS COOL

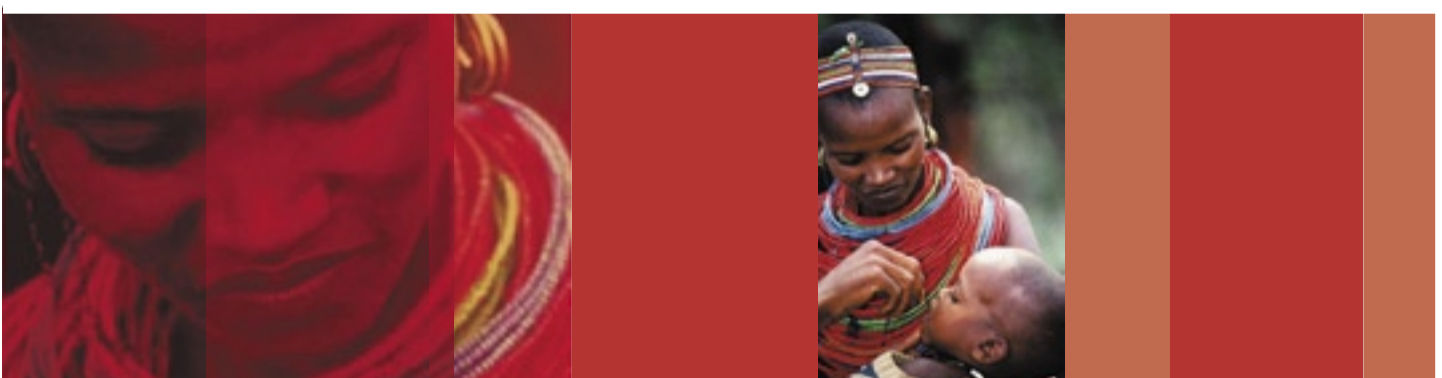
For a pharmaceutical product to live up to its claimed shelf life, it should, from time of manufacture through to point of sale, be stored in a controlled temperature environment.

At CPSA we fully understand this aspect of product safeguard. It was of high priority that our new pharmaceutical facility and warehouse not only met all regulatory requirements, but was also air-conditioned in a sophisticated and elaborate control regime.

Our air conditioning system is active 24/7 and is continuously monitored using the latest in computer software to ensure the temperature never exceeds 25°C. To reinforce this, temperature data loggers are installed in strategic areas across the warehouse, mapping the critical temperature points during the extremes of summer and winter.

Temperature readings are compared with those independently recorded electronically through thermal sensors relayed to the BMS air conditioning computer.

This is just another way CPSA has gone one step ahead in order to “Exceed Your Expectations.”



CPSA MAKES CONTRIBUTION TO CHILDREN IN NIGER

Recently we were pleased to participate in the charitable provision of high potency Vitamin-A to the sick children in Niger to help reduce blindness. This venture, initiated by ASMI on behalf of the Christian Blind Mission International (CBMI), involved our joining hands with a friendly competitor and, by pooling our specialist resources, this mission was accomplished successfully.



BRICKBATS AND BOUQUETS – TELL US WHAT YOU THINK!

CPSA values and respects your views on the service we provide. So we seek your feedback on better ways we can improve any aspect of our interactions to meet your expectations. Remember that our objective is to “Exceed Your Expectations”.

Also, we hope you find value in receiving our newsletter. Please feel free to forward it to others in your organisation who may be interested.

However, if you do not wish to receive it, please send a return email with the heading “Unsubscribe” in the title.